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केन्द्रीय प्रत्यक्ष कर बोर्ड
Special Secretary
Ministry of Finance / Department of Revenue
Central Board of Direct Taxes

Dated 29th October, 2024

Dear Officers and Officials of the Income Tax Department,

As we celebrate the auspicious festival of Diwali, the festival of lights, my wife Shuchi and I extend our warmest greetings to each one of you and your families. Diwali is a time for renewal and reflection, a time when we recommit ourselves to the values of perseverance, integrity, and wisdom that guide us both in our personal and professional lives.

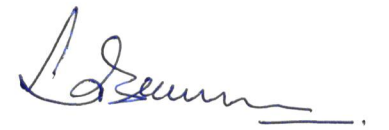
This year, as we embrace the festive spirit, I urge all of us to rededicate ourselves to our core mission — establishing a responsive tax administration system through the adoption of a PRUDENT approach. I believe that our collective efforts will bring significant improvements in the ease of compliance, transparency, and taxpayer services. There is still much to be done to ensure that we continue building a system that is both efficient and empathetic to the needs of taxpayers.

Each assignment in the department offers an opportunity to effect positive change in tax governance. Over a career span of 30 to 35 years, we are privileged to work in various areas that shape our perspectives and personalities. A prudent approach, coupled with dedication and innovation, must serve as the cornerstone of our progress. We should continue to focus on being responsive, fair, and empathetic while discharging our responsibilities. It is only through this balanced and thoughtful approach that we can further strengthen taxpayers' confidence in the system and encourage voluntary compliance.

Let Diwali inspire us to illuminate the path forward — towards a tax administration that is not only robust but also adaptable and responsive to the evolving needs of our society and economy. As we light lamps this Diwali, let them symbolize our commitment to transparency, trust, and taxpayer-centric services.

I extend my best wishes to all of you for a joyous and prosperous Diwali. May this festival bring you and your families happiness, good health, and success.

Warm regards,


(Ravi Agrawal) 29/10