



Income Tax Gazetted Officers' Association

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To
The Chairman,
Central Board of Direct Taxes,
North Block, New Delhi.

Respected Sir,

Sub: Immediate procurement of Departmental laptops for newly promoted ITOs-matter regarding

It may kindly be recalled that we have flagged the issue of procurement of new laptops before your good office on number of occasions. We understand that the matter is currently pending with an extra-departmental authority and appreciate the CBDT's sincere efforts in pushing the matter forward. But considering that the entire procedure is time consuming, the newly promoted ITOs across Tax India, now numbering well over a thousand (the figure increasing with every passing month) who are yet to be allotted laptops by the department are spending sleepless nights.

Sir, under the present scheme of things it is impossible for an Assessing Officer, whether in Faceless or Jurisdictional charge to deliver the desired output without a laptop provided by the department. Of late, the higher authorities are pressuring the AOs to dispose of cases as per the 'Artificial Deadlines', even though the related functionalities are not yet fully operational. Such insensitivity on the part of the authorities only underscores the severe challenges these officers are currently facing. Again, despite the assurances given during our meeting with the Ld. Member (Admn), CBDT, on 23.07.2025, the practice of calling for repetitive and irrelevant reports (many a times via WhatsApp at odd hours) continue unabated. Absences of proper infrastructure, including laptops and the unwarranted artificial deadlines coupled with deluge of reports have left these newly promoted officers completely demoralized.

We are conscious of the procedural requirements and the Allocation of Business Rules, given that the proposal for laptop procurement is presently pending with the Department of Expenditure (DoE). However, when members of our own *Aayakar Pariwar* are facing such acute difficulties, it is neither fair nor feasible to wait indefinitely for the outcome at the DoE's end. We expect that desperate times call for desperate measures and an alternative course must be explored to provide immediate relief to the officers.

Since the procurement of laptops down to the level of ITOs has already been approved by the Hon'ble Finance Minister and the specifications have been finalized by the Systems Directorate, the Board may consider authorizing the Principal CCsIT (CCA) to procure laptops with the approved specifications for the new ITOs in their respective regions, who are yet to be provided the laptops, following the prescribed procurement procedures under the ICT head. The total requirement including the current and expected number of

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promotions up to 31.12.2025, may be ascertained region-wise and corresponding funds be earmarked under the ICT head.

In case the overall spending limitation under the ICT head poses an impediment, the procurement process may be decentralized to ensure timely delivery. Subsequently, when bulk procurement for all is undertaken after obtaining DoE's approval, those officers already allotted laptops under this interim arrangement can be excluded.

We place this proposal before the Board with a deep sense of urgency, trusting that the gravity of the situation needs no further elaboration. The difficulties faced by these newly promoted ITOs are real and pressing and they cannot be left unattended any longer.

As your honour steers the Department at this critical juncture, we are confident that your good office will go an extra mile to ensure that these newly promoted officers, who form the backbone of our *Aayakar Pariwar*, are not left at lurch rather they should be empowered with the basic paraphernalia they rightfully deserve.

This is for your kind consideration and necessary action.

Thanking You,

Yours Sincerely,



(Bhaskar Bhattacharya)
Secretary General

Copy for information to:

1. Ld. Member (Admn), CBDT