INSTRUCTION NO. 01 of 2024

DIRECTORATE OF INCOME TAX (SYSTEMS)

ARA Center, Ground Floor, E-2, Jhandewalan Extension,

New Delhi — 110055

F. No.: DGIT (Systems)/Instruction/2024-25/221

Dated: 05.04.2024

Subject: Instruction regarding generation of Provisional CAP-I and CAP-II reports from Systems-Reg.

It has been decided by the Board that Provisional CAP-I and CAP-II Reports for all Jurisdictional Assessing Officers (JAOs) will henceforth be generated centrally by the Systems Directorate from the month of April 2024. Accordingly, Provisional CAP-II reports are available to be accessed by the Jurisdictional Assessing Officer (JAOs). The Provisional CAP-1 Report is hosted on the BO Portal under the MIS Reports tab. Similarly, provisional CAP-II report has been made available through a functionality created on BI Module of Insight Portal.

- The detailed workflow chart / step by step procedure to be followed by the Jurisdictional 2. Assessing Officers (JAOs) is provided as per Annexure -I (CAP-I) and Annexure -II (CAP-II) to this Instruction for compliance.
- This issues with the approval of Competent Authority. 3.

Additional Director General of Income Tax (Systems)-5,

New Delhi

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Copy to:

- i. The Sr. P.P.S to Chairman, Member(Inv.), Member(L), Member (A & J), Member (Income Tax), Member (TPS & R), Member (S & FS), Member (Administration) CBDT for kind information.
- ii. All Pr.CCsIT/CCsIT for circulation in their region.
- iii. The P.S. to DGIT(S) Bengaluru & DGIT(S) Delhi for kind information.
- iv. All Jt. Secretaries/ CsIT/Directors, CBDT.
- v. JDIT, Database Cell with the request to upload the Instruction on the website irsofficersonline.gov.in
- vi. ITBA Publisher (Publisher@incometax.gov.in) for https://itba.incometax.gov.in with the request to upload the Instruction on the ITBA Portal. Vivel Chame.

Additional Director General of Income Tax (Systems)-5,

New Delhi

User Manual : Access to CAP-1 Report



Access to CAP-1 Report - User Manual

Step-by-Step Guide

Step 1: Click on the "Login here" button on ITBA Portal.



Step 2: Enter the credentials i.e., User Id and Password and click on Login. The users will be switched to the home page of ITBA Portal.

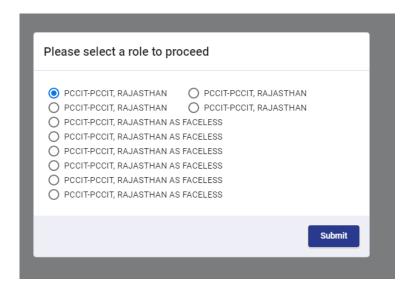


Step 3: On the Dashboard, click 'CPC 2.0' link under "Important Links". Users will be asked to select the relevant role based on the user type.

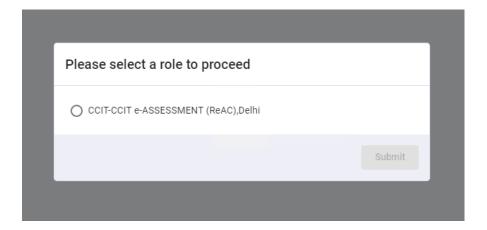


Step 4: On the screen provided below, users need to select the applicable role/jurisdiction to access CAP Report.

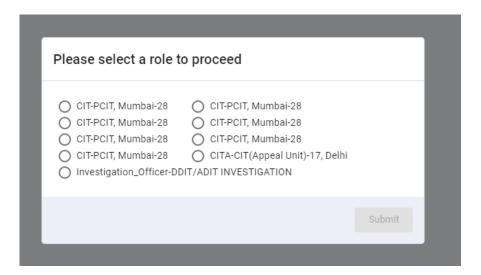
PCCIT screen view as shown below:



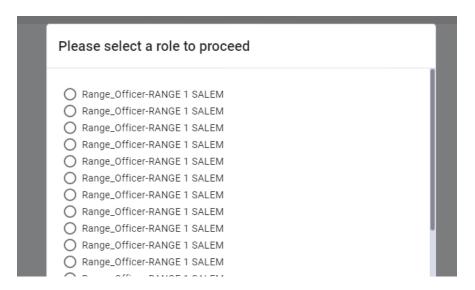
CCIT screen view as shown below:



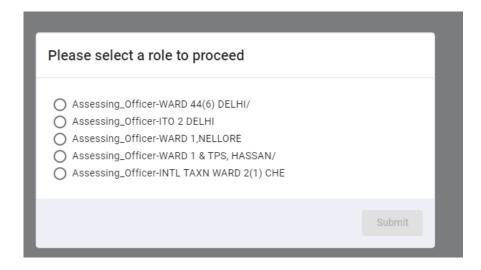
PCIT screen view as shown below:



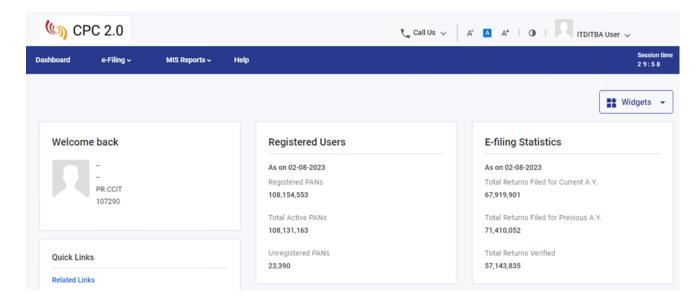
Range screen view as shown below:



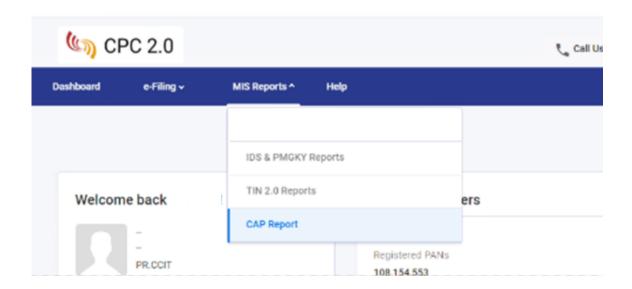
AO screen view as shown below:



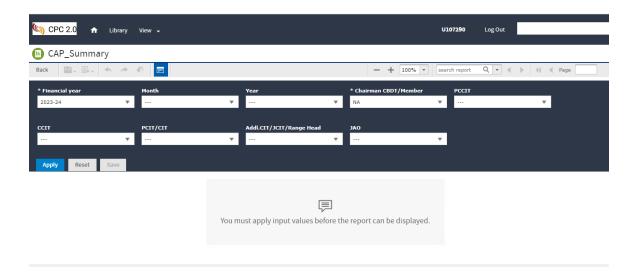
Step 5: On selection of the applicable role/jurisdiction, users will be redirected to CPC BO Portal Dashboard.



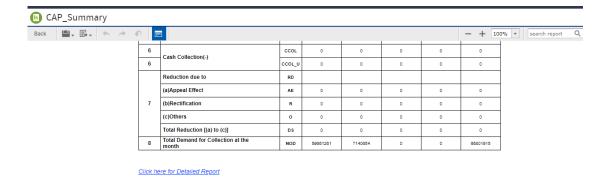
Step 6: Under the Menu option, select MIS Reports dropdown and click on CAP Report



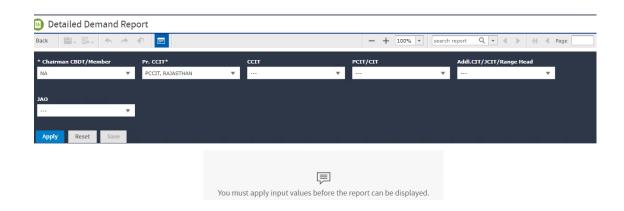
Step 7: On selection of CAP Report the user will be redirected to CAP Report.



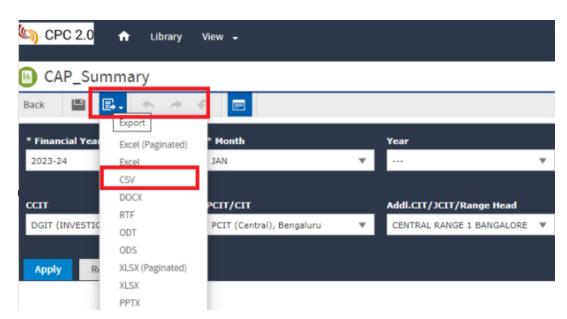
Step 8: After generating CAP report there will be a link at the bottom to open the Detailed Report

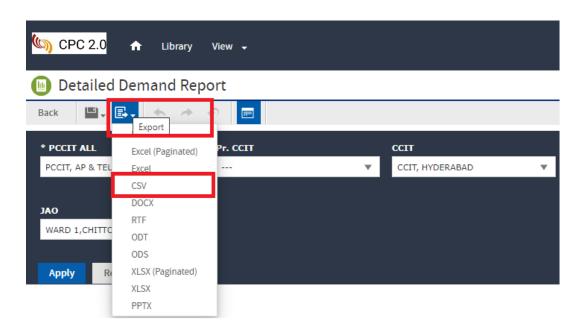


 $Step \ 9: On \ clicking \ the \ hyperlink \ 'Click \ here \ for \ Detailed \ Report', \ user \ will \ be \ able \ to \ view \ the \ Detailed \ Report$

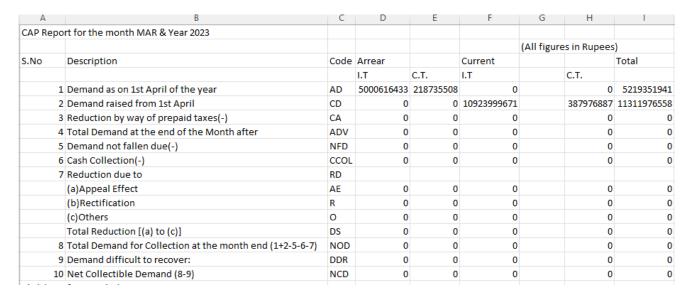


 $Step\ 10$: On the left top corner use the Export option in both the Reports (i.e. CAP Report & Detailed Demand Report), to download the Report in CSV format.





The downloaded Reports look as shown below.



Detailed	Demand Re	eport															
AREA CD	AO Type	Range Cod	AO Numb	AO Popu	ılı PAN	AY	Demand	Demand Identification Date	Major He	Section	Original D	Outstandi	Demand Status	Reason fo	Demand	Demand I	Reduce
APR	W	81	3	WARD 1,	C AADPC68	2009	20102009	3 5/5/10, 10:45 AM	0021	1431a	1	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1	C ACBPP028	2009	20102009	3 6/3/10, 10:04 AM	0021	1431a	2	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1,	C ADWPV63	2009	20102009	3 7/26/10, 6:25 AM	0021	1431a	2	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1	C AHLPG678	2009	20102009	3 7/26/10, 12:57 AM	0021	1431a	4	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1	C AAFHA69	2009	20102009	3 7/14/10, 5:48 AM	0021	1431a	1	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1	C AAYPC501	2009	20102009	3 8/4/10, 12:31 PM	0021	1431a	4	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1,	C ATHPP887	2009	20102009	3 7/21/10, 10:12 AM	0021	1431a	4	0	THRESHOLD DEMAND	-	-	-	
APR	W	81	3	WARD 1,	C ASQPR978	2009	20102009	38/25/10, 12:00 AM	0021	1431a	1	0	THRESHOLD DEMAND	-	-	-	

Glossary

Acronym/Abbreviation	Description/Full Form
MIS	Management Information System
ITD	Income Tax Department
ITBA	Income Tax Business Application
TAN	Tax Deduction/Collection Account Number
TDS	Tax Deducted at Source
во	Back Office
СРС	Central Processing Centre



CENTRAL ACTION PLAN (CAP-II).

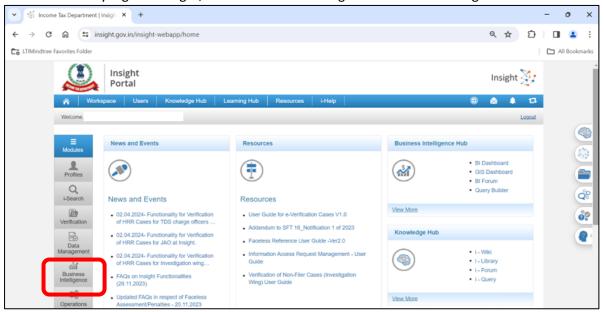
QUICK REFERENCE GUIDE

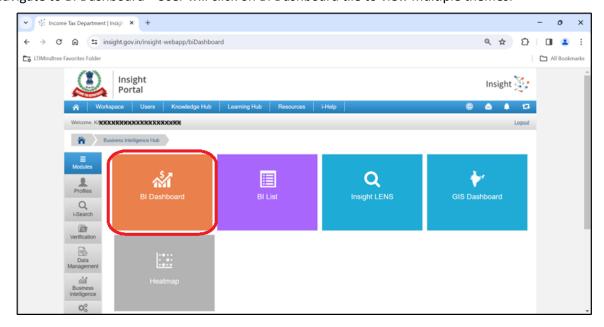
PART A- STEP BY STEP GUIDE

Navigation to Business Intelligence

Path: - Insight Portal >> Business Intelligence >> Central Action Plan (CAP-II)

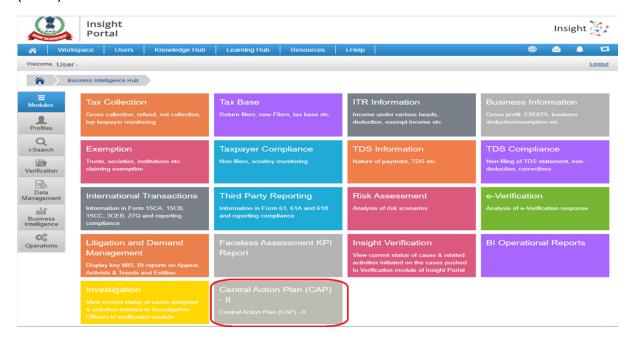
After successfully login to Insight, the user needs to navigate to Business Intelligence module.





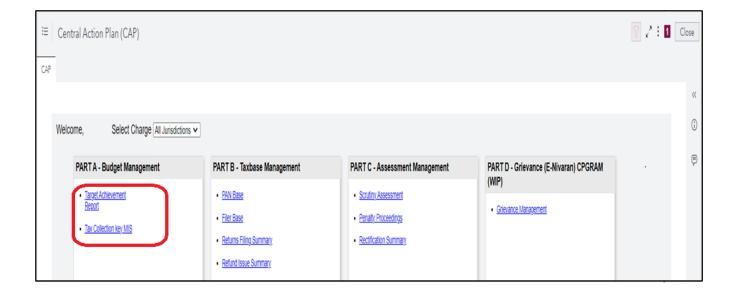
Navigate to CAP II Report

User will be navigated to different themes available in BI Module. User will click on Central Action Plan (CAP-II) tile.



Navigate to Landing page of CAP-II Report

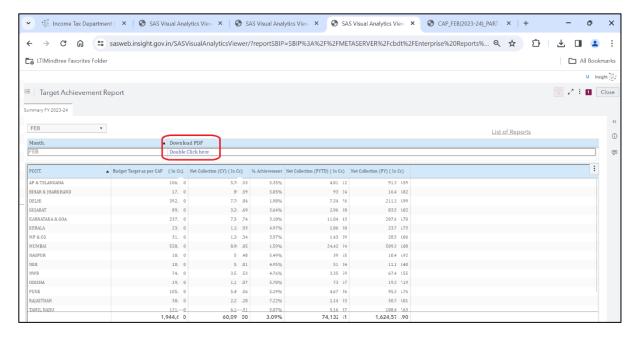
User will be navigated to landing page of CAP-II report. User is required to select their charge from the dropdown. User will be required to click on the hyperlink to access the report.



Navigate to different reports available under CAP-II

User will be navigated to the report and on clicking the download hyperlink a pdf will be generated. Some of the sample screens and pdfs are as below.

5.a) Target Achievement Report (A1)



5.a) PDF download of Target Achievement Report (A1)



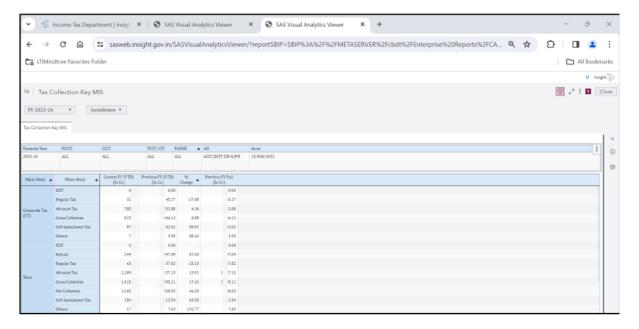


CENTRAL ACTION PLAN (FY 2023-24) FOR MONTH OF : FEB

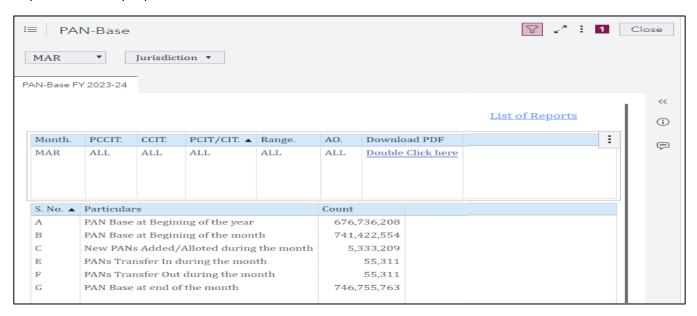
PART A. Budget Management A.1 Target Achievement Report

PCCIT	Budget Target as per C *(In Cr.)	AP	Net Collection (CY)*(In Cr.)		% Achievement	Net Collection (PYTD)*(In Cr.)	Net Collection (PY)*(In Cr.)
AP & TELANGANA	1,280	0.00	5,70	3	0.45%	4,81	2 00
BIHAR & JHARKHA	212	0.00		-			
BIHAR & JHARKHAND		0.00	89	9		90 14	00
DELHI	4,710	0.00	7,76	1	0.16%	7,34	5 00
GUJARAT	1,077	0.00	3,26	•	0.30%	2,96	00
KARNATAKA & GOA	2,846	0.00	7,34	1	0.26%	11,04	00
KERALA	286	0.00	1,18	3	0.41%	1,06	00
MP & CG	381	0.00	1,26	1	0.33%	1,43 8	00
MUMBAI	6,699	0.00	8,900	5	0.13%	24,42	D1
NAGPUR	124	0.00	57	3	0.46%	35 15	. 00
NER	127	0.00	52	1	0.41%	5 1 k	. 00
NWR	891	0.00	3,53	3	0.40%	3,35	00
ODISHA	235	0.00	1,110	7	0.48%	7: 5	7 00
PUNE	1,270	0.00	5,49	5	0.43%	4,67	00
RAJASTHAN	370	0.00	2,23	3	0.60%	1,14	00
TAMIL NADU		0.00	6,14	ī	-	5,16	00
TAMILNADU	1,455	0.00		-	-		
UP (EAST)	211	0.00	77	1	0.37%	1,11 0	00
UP (WEST)	430	0.00	1,61	3	0.37%	1,40	. 00
WB & SIKKIM	722	0.00	1,72	2	0.24%	1,59	. 00
Total	233354	₩0.00	.د60,07	.,	0.26%	74,123.50	00

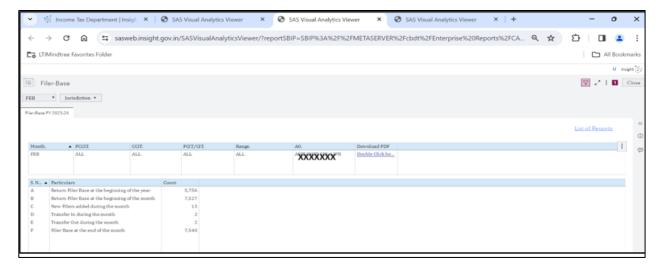
5.b) Tax Collection Key MIS (A.2)



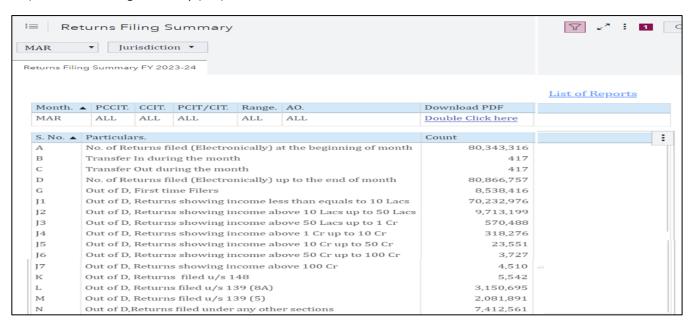
5.c) PAN Base (B.1)



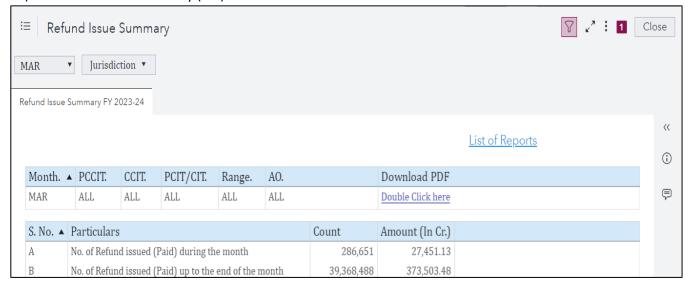
5.d) Filer Base (B.2)



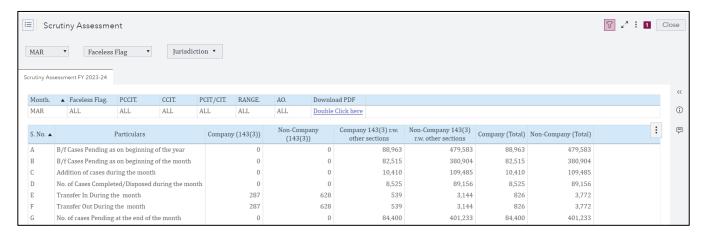
5.e) Return Filing Summary (B.3)



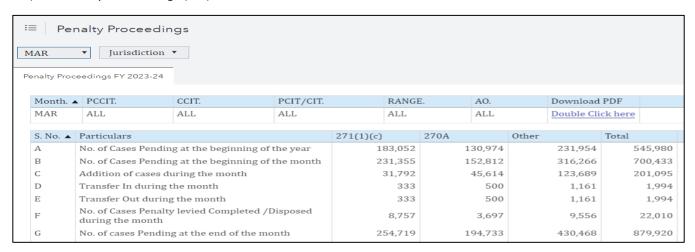
5.f) Refund Issue Summary (B.4)



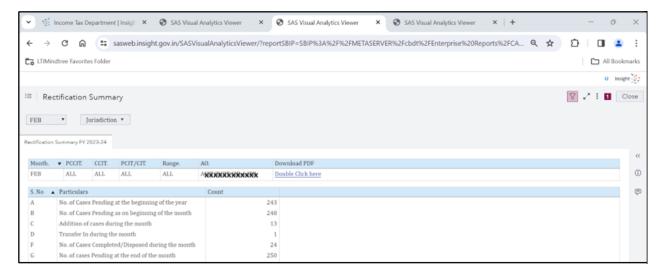
5.g) Scrutiny Summary (C.1)



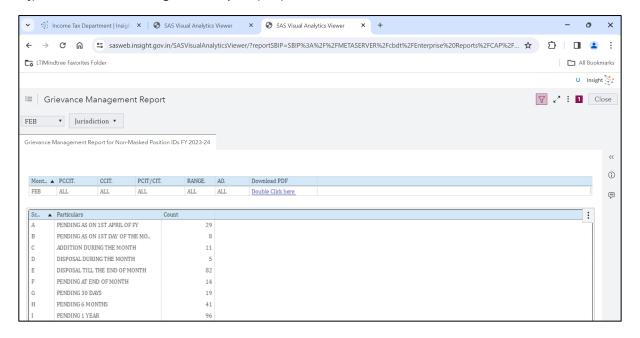
5.h) Penalty Proceedings (C.2)



5.i) Rectification Summary (C.3)



5.j) Grievance Management Report (D.1)



PART B: Data Field Description/Definitions

A.1 Target Achievement Report

Budget Target as	Budget Target as per the central action plan. These figures will remain constant
per CAP	throughout the year. They will be changed if revised figures are received from Budget
	Division. Budget target amount is available at PR. CC (CCA) level only.
Net Collection (C.Y.)	Collection after reducing the refund issued (Gross Collection – Refunds for the year) at
(in Cr.)	Pr. CCIT (CCA) level.
% Achievement	(Net Collection/ Budget Target as per CAP) * 100
Net Collection	Net Collection PYTD (Previous Year till date) will show collection for the corresponding
(PYTD) (in Cr.)	period of the immediately preceding year.
Net Collection (P.Y.)	Net Collection achieved during the entire preceding year i.e. April to March of previous
(in Cr.)	year. It will remain constant throughout the year.

A.2 Tax collection Key MIS

Major Head	Major head is the bifurcation of direct tax into Corporate Tax and Income Tax.
Minor Head	Minor head is bifurcated into Advance Tax, TDS, SAT, Regular Tax, DDT, Others.
Current F.Y. (YTD) (In Cr.)	Gross collection for the current F.Y. till date.
Previous Year (YTD) (In Cr.)	Gross collection for the immediately preceding financial year till date.
% Change	% change in collection figures for the current F.Y. till date with respect to the figures for of the immediately preceding year (YTD).

B.1 PAN Base

Α	PAN Base at beginning of the year	Count of PAN as on 1 April of the Current Year (Will be static for complete F.Y.)
В	PAN Base at beginning of the month	Count of PAN as on last day of the previous month will be opening for the selected month
С	New PANS Added/Allotted during the month	Count of PANs allotted during the selected month.
D	Old PANs Deleted during the month	Count of PANs surrender/deleted during the selected month.
E	PANs Transfer In during the month	Count of PANs transfer from selected Jurisdiction to another Jurisdiction during the selected month.
F	PANs Transfer Out during the month	Count of PANs transfer to the selected Jurisdiction from another Jurisdiction during the selected month.
G	PAN Base at the end of the month (Cumulative figure)	Count of PANs till the last date of the selected month.

B.2 Filer Base

A	Return Filer Base at the beginning of the year	Brought forward from closing of March month of previous year. {Return filers count who have filed any return in the last three financial years (from the year starting on 1st April). For e.g. For 1 st April 2017 i.e. beginning of FY 2017-18, any person who filed return in any one or more year out of F.Y.
		2014-15, 2015-16, and 2016-17 will be counted.}

В	Return Filer Base at the beginning of the month	Count of Filer as on last day of the previous month will be the opening for the selected month.
	(Cumulative)	
С	New filers added during	Return Filers who filed RoI during the selected month but were not part of the
	the month	filer base at the beginning of the year.
D	Transfer In during the month	Change in Filer Base on account of transfer of PAN from other Jurisdictions during the selected month.
E	Transfer out during the month	Change in Filer Base on account of transfer of PAN to other Jurisdictions during the selected month.
F	Filer Base at the end of the month (Cumulative)	Filer Base at the end of the month is derived on a rolling 36-month basis. For example Base at the end of June, 2017 i.e 30 th June 2017 will include any person who has filed return at-least once in the 36 month period from 1 st July 2014 to 30 th June 2017.

B.3 Return Filing Summary

	No. of Returns filed	Count of returns filed at the beginning of the month showing cumulative
	(Electronically) at the	figures for all month preceding to the selected month. (In the month of
	beginning of month	April, zero will be displayed)
Α	(Cumulative)	
	Transfer In during the month	Increase in count of No. of Returns Filed on account transfer of PAN from
В	(Cumulative)	other Jurisdictions during the selected month.
	Transfer Out during the	Decrease in count of No. of Returns Filed on account transfer of PAN to
С	month (Cumulative)	other Jurisdictions during the selected month.
	No. of Returns filed	Count of returns filed up to the end of selected month showing
	(Electronically) up to the end	cumulative figures of returns till the selected month. (For E.g. For the
	of month (Cumulative)	Month of July figure includes Returns filed from 1 st April to 31 st July of the
D	or month (camalative)	Year)
	Out of D, First time Filers	Count of filers who had never filed any return in any of the previous years
G	·	and filed ITR for the first time.
	Out of D, Returns showing	This column displays counts of returns showing income (Total Taxable
	income less than equals to 10	Income) less than equals to 10 Lacs.
H1	Lacs	
	Out of D, Returns showing	This column displays counts of returns showing income (Total Taxable
	income above 10 Lacs up to	Income) above 10 Lacs up to 50Lacs.
H2	50Lacs	
	Out of D, Returns showing	This column displays count of returns showing income (Total Taxable
	income above 50 Lacs up to	Income) above 50 Lacs up to 1Cr.
Н3	1Cr.	
	Out of D, Returns showing	This column displays counts of returns showing income (Total Taxable
	income above 1Cr. Up to	Income) above 1Cr. Up to 10Cr.
H4	10Cr.	
	Out of D, Returns showing	This column displays counts of returns showing income (Total Taxable
	income above 10Cr. Up to	Income) above 10Cr. Up to 50Cr.
H5	50Cr.	
	Out of D, Returns showing	This column displays counts of returns showing income (Total Taxable
	income above 50Cr. Up to	Income) above 50Cr. Up to 100Cr.
Н6	100Cr.	
	Out of D, Returns showing	This column displays count of returns showing income (Total Taxable
J7	income above 100Cr.	Income) above 100Cr.
	Out of D, Returns filed u/s	This column displays the returns filed u/s 148.
Κ	148	1 7 7
	-	L

	Out of D, Returns filed u/s	This column displays the updated returns filed u/s 139 (8A).
L	139 (8A)	
	Out of Returns filed up to the	This column will display the revised returns filed u/s 139 (5).
	end of month, Returns filed	
М	u/s 139 (5)	
	Out of Returns filed up to the	This column will displays the returns filed under any other section.
	end of month,, Returns filed	{Section other than 139(1), 148, 139(5) and 139 (8A)}
N	under any other sections	

B.4 Refund Issue Summary

Α	Count of Refunds issued (Paid)	Displays the count of refund issued during the selected month.
	during the month	
В	Amount of Refund issued (Paid)	Amount of Refund issued (Paid) during the selected month.
	during the month	
С	Count of Refunds issued (Paid) up to	Displays the count of cumulative refund issued up to the end of the
	the end of the month	selected month.
D	Amount of Refunds issued (Paid) up	Amount of Refund issued (Paid) up to the end of the selected
	to the end of the month	month.

C1. Scrutiny Assessment

Α	B/f Cases Pending as on beginning of the year	The count of pending scrutiny (notice u/s 143(2)) cases at the last day of the immediately preceding F.Y. and brought forward at the beginning of the current F.Y. It will remain same throughout the year.
В	B/f Cases Pending as on beginning of the month	Count of pending cases as on last day of the previous month brought forward as pending count as on beginning of the selected month.
С	Addition of cases during the month	New scrutiny cases initiated during the selected month.
D	Transfer In during the month	Increase in number of Scrutiny Cases on account of transfer of PAN from other Jurisdictions during the selected month.
E	Transfer Out during the month	Decrease in number of Scrutiny Cases on account of transfer of PAN from other Jurisdictions during the selected month.
F	No. of Cases Completed/ <i>Disposed</i> during the month	Count of scrutiny cases where order has been passed during the selected month.
G	No. of cases Pending at the end of the month	Pendency at the end of the selected month will be derived from Opening balance of the month + Additions during the month +Transfer In – Transfer Out - Disposals during the month.
Н	Time Barring out of G	Count of Scrutiny cases getting time barred in the current F.Y out of the cases pending cases at the end of the month.

C.2 Penalty Proceedings

Α	No. of Cases Pending at the beginning of the year	The count of pending penalty cases at the last day of immediately preceding F.Y. and brought forward at the beginning of the current F.Y. It will remain same throughout the year.
В	No. of Cases Pending at the beginning of the month	Count of pending cases as on last day of the previous month brought forward as pending count as on beginning of the selected month.
С	Addition of cases during the month	New penalty cases initiated during the selected month.
D	Transfer In during the month	Increase in number of Penalty Cases on account of transfer of PAN from other Jurisdictions during the selected month.

Ε	Transfer Out during the month	Decrease in number of Penalty Cases on account of transfer of PAN
F	No. of Cases Penalty levied Completed /Disposed during the	from other Jurisdictions during the selected month. Count of penalty cases where orders has been passed during the selected month.
	month	Selected month.
G	No. of cases Pending at the end of the month	Pendency at the end of the selected month will be derived from Opening balance of the month + Additions during the month+Transfer In – Transfer Out – Disposals during the month.

C.3 Rectification Summary

Α	No. of Cases Pending at the beginning of the year	Brought forward from closing of March month immediately preceding F.Y. and brought forward at the beginning of the current F.Y. It will remain same throughout the year.
В	No. of Cases Pending as on beginning of the month	Brought forward cases from the closing of previous month.
С	Addition of cases during the month	Rectification filed during the selected month.
D	Transfer In during the month	Increase in rectification proceedings on account of transfer of PAN from other Jurisdictions during the selected month.
Ε	Transfer Out during the month	Decrease in rectification proceedings on account of transfer of PAN to other Jurisdictions during the selected month.
F	No. of Cases Completed/Disposed during the month	Cases closed during the selected month.
G	No. of cases Pending at the end of the month	Pendency at the end of the selected month will be derived from Opening balance of the month + Additions during the month + Transfer In – Transfer Out – Disposals during the month.

D.1 Grievances Management

Grievances only include e-Nivarans filed on the E-Filing Portal. CPGRAMS integration is a WIP

Α	Pending as on 1st April of FY	Brought forward from closing of March month immediately preceding F.Y. and brought forward at the beginning of the current F.Y. It will remain same throughout the year.
В	Pending as on 1st day of	Brought forward cases from the closing of previous month.
	the month	
С	Addition during the month	Grievances filed during the selected month.
D	Disposal during the month	Grievances disposed of during the selected month.
Е	Disposal till the end of	Grievances disposed of till the end of the selected month. (For E.g. In the
	month	Month of July includes grievances disposals during April + May + June + July).
F	Pending at end of month	Carried forward pending cases to the next month.

NOTE: Apart from the fields in the various sub-reports of provisional CAP-II, further additions of sub-reports and data fields are planned for in the subsequent months. The definitions and the descriptions will be provided as and when these additional data fields are included in the reports. The logic employed for calculating the figures in the various data fields of the CAP-II may also be updated if required.