



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
CENTRAL BOARD OF DIRECT TAXES
(HUMAN RESOURCES DEVELOPMENT)

2nd Floor, K Ramp, JLN Stadium, Pragati Vihar, New Delhi – 110003

M/402/2024-DDIT (Technical)-HRD/5604

Dated: 20.01.2026

To,

All the Pr. CCsIT (CCA)

(Kind Attn: all eOffice Nodal Officers)

Madam/Sir,

Subject: Resolution of issues related to eOffice -reg

Directorate of HRD is the nodal agency for implementation and maintenance of eOffice application in the Income Tax Department. There is a dedicated eOffice Team. Further, eOffice Nodal Officers have been nominated in each region. **List of eOffice Nodal Officers** is enclosed.

2. In the event of any issue relating to access or functioning of the eOffice application, users must first contact the respective regional eOffice Nodal Officer. If the issue remains unresolved, it may be escalated to the HRD eOffice Team via email at **eoffice.admin@incometax.gov.in** or by telephone at **011-40044619**.

3. Users and Nodal Officers are advised not to contact NIC directly. Any issue reported directly to NIC is redirected by NIC to the HRD eOffice Team only.

4. This letter may be circulated among all eOffice users in your region.

Encl: as above

Yours faithfully,

(Gaurav Sharma)
Addl DIT(Admn), HRD

Copy to: The Data Base Cell for uploading on irsofficersonline.gov.in

Annexure

List of eOffice Nodal Officers

Directorate of Admin & TPS				
S.No.	Name of the Officer/Official	Designation	Email-ID	Mobile No.
1	Pooja Meena	DDIT		9414483433
2	Rajni Bhardwaj (Primary Nodal Officer)	AADIT(HQ)	Delhi.addit1.hq.admin.tps1@incometax.gov.in	9013853433
3	Sanjeev Kumar	ITO(admin)(PR,P&P)	incometaxofficeradmn@gmail.com	9205318901
4	Gurjas Kaur	DDIT(E Services-II)	delhi.dittps2@incometax.gov.in	9717020737
Directorate of Expenditure & Budget				
5	Avisek Barua	ADIT	avisek.barua@incometax.gov.in	8902198336
Directorate of Infrastructure				
6	Gagan Kumar	ITO(infra), U-III	gagan.k.mauriya@incometax.gov.in	9821807797
Directorate of International Taxation				
7	Aditi Gupta	ACIT (IT), Circle-1(2)(2), Delhi	Aditi.gupta@incometax.gov.in	9916141414
8	Pratibh Vijay Sirowa (Primary Nodal Officer)	ACIT (TPO), Circle-3(2)(1), Delhi	Pratibh.v.sirowa@incometax.gov.in	7042538137
9	Ashish Chawla	ITO (OSD), O/o Pr.CCIT(IT)	Ashish.chawla@incometax.gov.in	9910081123
Directorate of Intelligence & Criminal Investigation (New Delhi)				
10	Parvesh Mehtani	DDIT	parvesh.mehtani@incometax.gov.in	9468300117
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Directorate of Legal & Research				
12	Shilpi	DDIT-Tech(L&R)	delhi.ddit.lr.tech@incometax.gov.in	9643421805
National Academy of Direct Tax				
13	Ajay Krushnarao Bhide	JD (Systems)	nadt.dd.systems1@incometax.gov.in	7588162976
National Faceless Appeal Center				
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National Faceless Assessment Center				
15	A.D Kishor	Asstt. Commissioner of Income Tax	delhi.ito.hq.cit3.neac@incometax.gov.in	7599101159
Directorate of Organisation and Management Services Delhi				
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17	Deepak Garg	Pr.ADG(O&MS)	dit.doms@incometax.gov.in	9811081093
Directorate of Systems (New Delhi)				
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Directorate of Vigilance				
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Pr. CCIT (CCA) Andhra Pradesh & Telangana				
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25	V.A.T.V. Kumar (Primary Nodal Officer)	DCIT(HQ)(Admn) O/o Pr.CCIT-AP&Ts, Hyd.	Hyderabad.dcit.hq.admin@incometax.gov.in	9986761383
26	Nur Mohammad Shaik	JD(Systems), Hyderabad	Hyderabad.jd.systems@incometax.gov.in	8985970173
Pr. CCIT (CCA) Bihar & Jharkhand				
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Pr. CCIT (CCA) Bhopal				
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Directorate of Pr.CCIT Exemptions				
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63	Kaviraj Ayatti (Primary Nodal Officer)	DD(Systems), Pune	pune.dd.systems1@incometax.gov.in	9969239642
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