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INCOME TAX GAZETTED OFFICERS' ASSOCIATION - WB UNIT

Aayakar Bhavan, 6th Floor, Room No. 28, P - 7, Chowringhee Square, Kolkata - 700 069

President : Mrinal Chanda

General Secretary : Sayantan Banerjee

(Mobile No. 9477331010)

(Mobile No. 8902197979)

Dated : 27.03.2015.

To

**The Principal Chief Commissioner of Income Tax,
West Bengal & Sikkim Region, Kolkata**

Sir,

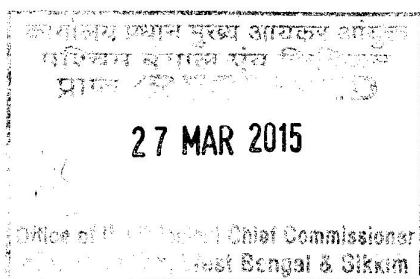
Sub: Problems faced by the Assessing Officers in passing
assessment orders online – matter regarding.

Kindly refer to the above.

Your kind attention is drawn to our earlier communications dated 27.01.2015 and 18.03.2015 highlighting the problems faced by our members posted in assessment charges. In both the letters, we expressed our concern regarding very poor speed of Departmental Network, detrimental to timely passing of time barring assessment orders as well as processing of time barring returns.

The situation has been worsened in last few days. Either the server has been found to be down even for a complete working day or working at a snail's pace, which neither supports uploading of assessment orders nor processing of returns. You can easily appreciate the tension and frustration prevailing among the assessing officers for that reason. In corporate charges, the assessing officers are even forced to work overnight to upload the assessment orders, as the server speed is now attaining a workable level only after 9:00 PM. The last few days' crisis has been brought to your kind notice and we appreciate your initiative to resolve the issue. Still no progress has been observed.

Under the circumstances, we are pained to inform that if the current situation doesn't improve, our members may be compelled to pass the assessment orders offline and the demand so raised will be uploaded to the system subsequently. At the same time, we demand that none of our members shall be held responsible for passing offline assessment orders or returns getting time barred due to very slow server speed.



Yours faithfully,


(SAYANTAN BANERJEE)
General Secretary, ITGOA, WB Unit