

आयकर निदेशालय (पद्धति)  
**DIRECTORATE OF INCOME TAX (SYSTEMS)**  
ए आर ए सेन्टर, भू-तल, ई-2, झण्डेवालयन एक्सटेंशन  
ARA Centre, Ground Floor, E-2, Jhandewalan Extension,  
नई दिल्ली/New Delhi-110055

F. No. DGIT(S)/DIT(S)-2/AIMS/14/2015\_\_\_\_\_

Dated 2.12.2016

To

**The Pr. Chief Commissioner of Income Tax (CCA),**  
Ahmedabad/Bangalore/Bhopal/Bhubaneswar/Chandigarh/Chennai/Delhi/Guwahati/Hyderabad  
/ Jaipur/Kochi/Kolkata/Kanpur/Lucknow/Nagpur/Mumbai/Patna/Pune

**The Commissioner of Income tax (Computer Operations & Admn)**

**Sub: Rollout of AIMS (Actionable Information Monitoring System) Module on ITBA  
portal –reg**

Sir / Madam,

The existing ITD module AIMS – **Actionable Information Monitoring System (AIMS)** has been developed in ITBA and made available for the field formation. An officer can view pending cases, cases under verification and closed cases at anytime. This functionality is available for use w.e.f. 2.12.2016 in Income Tax Business Application (ITBA) through the AIMS module.

2. The AIMS Module can be accessed by logging into the ITBA Portal by entering the URL in the browser: <https://itba.incometax.gov.in/>. Navigation path for the accessing AIMS module is **ITBA Portal → Login → Modules → AIMS**
3. Training material including user manual, help content and frequently asked questions (FAQs) are available on the AIMS Module Home Page.
4. It is requested to contact ITBA helpdesk in case of any issues in respect of the ITBA.
  - a. URL of helpdesk – <http://itbahelpdesk.incometax.net>
  - b. Help desk number – 0120-2772828 – 42
  - c. Email ID – [helpdesk\\_messaging@incometax.gov.in](mailto:helpdesk_messaging@incometax.gov.in)
  - d. Help desk Timings – 8.30 A.M. – 7.30 P.M. (Monday to Friday)

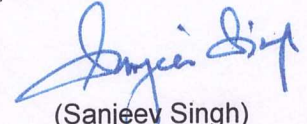
Yours faithfully,



(Sanjeev Singh)  
Addl. Director General (Systems) 2

**Copy to for information**

- i) The P.P.S to Member (L &C), Member (Inv.), Member (IT) & Member (Rev.), CBDT, North Block, New Delhi.
- ii) The Pr. DGIT (Systems), ARA Centre, E-2, Ground Floor, Jhandewalan Extn, New Delhi.
- iii) The Pr. DGIT (I&CI), ARA Centre, E-2, Ground Floor, Jhandewalan Extn, New Delhi.



(Sanjeev Singh)  
Addl. Director General (Systems) 2