



सत्यमेव जयते

SUSHIL CHANDRA

Chairman, CBDT &
Special Secretary to the Government of India

भारत सरकार

GOVERNMENT OF INDIA

(वित्त मंत्रालय/ राजस्व विभाग)

Ministry of Finance/Department of Revenue

केन्द्रीय प्रत्यक्ष कर बोर्ड

Central Board of Direct Taxes

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New Delhi dated 13th September, 2017

Dear Pr. Chief Commissioner,

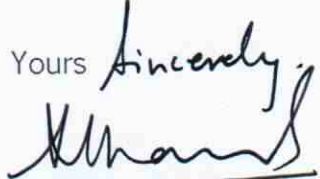
It is the collective vision of the Income Tax Department to partner in the nation building process through progressive tax policy, efficient and effective administration and improved voluntary compliance. A taxpayer friendly service delivery mechanism provided by a disciplined, motivated and enthused workforce is one of corner stones to achieve this vision.

In the recently held second Annual Conference of Tax Administrators, 'Rajaswa Gyan Sangam', the Hon Prime Minister desired that the honest taxpayer should not feel hesitation in contacting the officials of Income Tax Department. He also desired that there should be minimum personal interaction between the tax official and the taxpayer.

In this backdrop it is essential that our Aayakar Sewa Kendras (ASKs) function as Centres of Excellence. Every possible effort that is required for making the ASKs as centres of excellence should be undertaken on priority basis. This issue had been summarily discussed in the recently held 'Rajaswa Gyan Sangam' and what necessary steps need to be taken, were also discussed. Time has come when all the tasks for which a taxpayer comes to Income Tax office are performed and taken to their logical end at the ASK itself and the taxpayer is not required to meet the Assessing Officer or his staff at all.

You are requested to take all necessary steps to ensure that the ASKs in your Region perform all the functions for which the institution of ASK was established and the ASKs truly act as Centres of Excellence.

With *Best wishes.*

Yours *Sincerely,*

(Sushil Chandra)

All Principal Chief Commissioners of Income Tax

Copy to : All Members, CBDT for information