

**INCOME TAX GAZETTED OFFICERS' ASSOCIATION - WE UNIT**Aayakar Bhawan, 6th Floor, Room No. 28, P - 7, Chowringhee Square, Kolkata - 700 069President : Sudipta Guha
(Mobile No. 8902196555)General Secretary : Sayantan Banerjee
(Mobile No. 8902197979)

Date: 06.07.2020

To
The Pr. Chief Commissioner of Income Tax
West Bengal and Sikkim
Aayakar Bhawan, Kolkata

Sir,

Sub: Issues regarding Laptops procured out of 1% incentive scheme.- matter reg.

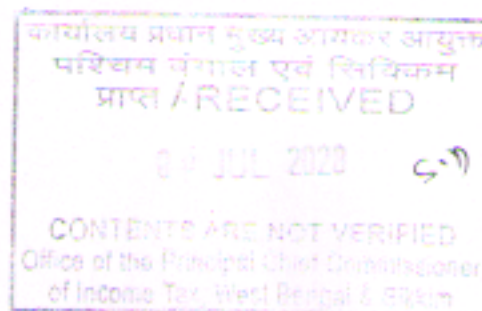
Kindly refer to the above captioned subject.

At the outset, we would like to thank your good office for the effort taken to ensure the smooth distribution of the laptops, procured out of 1% incentive scheme. However, the laptops in their hardened manifestation have disappointed our members. You are aware that in the name of ensuring security i.e. via "hardening", the admin power of the device has been taken away from the user. The USB ports have been made non-functional (other than for DSC usage). Utilities like fingerprint reader, voice assistance, speech recognition etc. which are very common software, remain non-operational due to lack of admin rights. Common device password can't be changed thereby posing a security concern. Even the date and time of the laptops cannot be changed. Switching over to open source 'Libre' software makes the working environment uncomfortable for the user as we are more conversant with MS Office. All these have resulted in the restricted use of the laptops.

In view of the above, it is requested to impress upon the CBDT, to usher in the following changes:

- i) The end users should be allowed the admin power and freedom to use all other functionalities.
- ii) As the final cost of the Laptops is much less than the estimated price, the savings on this account should be utilized for procurement of laptops for the officers in the cadres of AO & PS. You will appreciate that the DDOs/AOs/PS have worked overtime from their home, with their own resources during the recent lockdown.
- iii) Laptops were purchased on the basis of working strength. As there are a number of vacancies existing in different cadres we request to keep provision for providing laptops to the officers who will be promoted in future.
- iv) Do away with the ad-hoc measures and experiments and introduce a Stable Software Policy

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INCOME TAX GAZETTED OFFICERS' ASSOCIATION - WB UNIT

Aayakar Bhavan, 6th Floor, Room No. 28, P - 7, Chowringhee Square, Kolkata - 700 069

President : Sudipta Guha
(Mobile No. 8902196555)

General Secretary : Sayantan Banerjee
(Mobile No. 8902197979)

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We are aware of the concerns of the administration regarding the safety of the data but we believe that faith must also be reposed on the officers, who, we believe, are responsible enough to prevent any breach of security . So we once again request you to impress upon the Board to restore the admin user id and password to the officers and also de-harden the laptops so that the USB ports can be used along with right to work with MS -office etc., for ensuring optimal use of these high-end laptops.

Yours sincerely

(SAYANTAN BANERJEE)
General Secretary, ITGOA, WB Unit