



Directorate of Income Tax (Infra), CBDT  
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F.No. DIT(Infra)/U-11/Project Tarang/CORR/BSNL/MTNL/2016-17/435 Dated: 31/05/2017(Wed)

To,

The Principal Chief Commissioner of Income Tax (CCA),  
Ahmedabad, Bangalore, Bhopal, Bhubaneswar, Chandigarh, Chennai, Delhi, Guwahati,  
Hyderabad, Jaipur, Kanpur, Kochi, Kolkata, Lucknow, Mumbai, Nagpur, Patna, Pune and  
Principal DGIT (NADT), Nagpur.

Subject: Availability and accessibility of officers and staff over the mobile telephones under the  
Project Tarang etc – Reg.

Sir / Madam,

Kindly refer to the above.

2. It has been observed at all the levels that many a times many of the officers or officials are not available even in their mobile telephones whether on duty or on leave and sometimes many of them even do not call back when a call is made in their mobile numbers.

3. It may be noted that a government servant should be available or also atleast accessible at all times @ 24x7 whether on duty or on leave depending upon the exigencies or administrative requirement of the Government.

4. In this regard it is to further instruct that Pr. CCIT must obtain the Mobile no officially sanctioned and alternative mobile no from every official of level of CIT upward and forward the list to the respective Zonal Members.

5. It is once again stated that the basic CCS Conduct Rules must be followed at all times in letter and spirit whether on duty or on leave and must follow the same specifically the Rule 3(1) which is reiterated as under:-

“(1) Every Government servant shall at all times:-  
(iv) maintain absolute integrity;  
(v) maintain devotion to duty; and  
(vi) do nothing which is unbecoming of a Government servant.”

6. It is directed that the above instructions must be followed, communicated and implemented at all the levels.

7. This issues with the approval of the Member (A&J), CBDT.

Yours faithfully,

(Mohsin Alam)

Addl. Director General(Infra)-1  
New Delhi

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